

**CHÅLAN PARA
HINEMLO'**

**GUIDELINES FOR RE-OPENING
YOUR BUSINESS**

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MAY 7, 2020





OVERVIEW

WHEN?

TRIGGERS TO INFORM A DECISION BASED ON MEDICAL DATA AND PUBLIC HEALTH PREPAREDNESS CAPABILITIES.

WHAT?

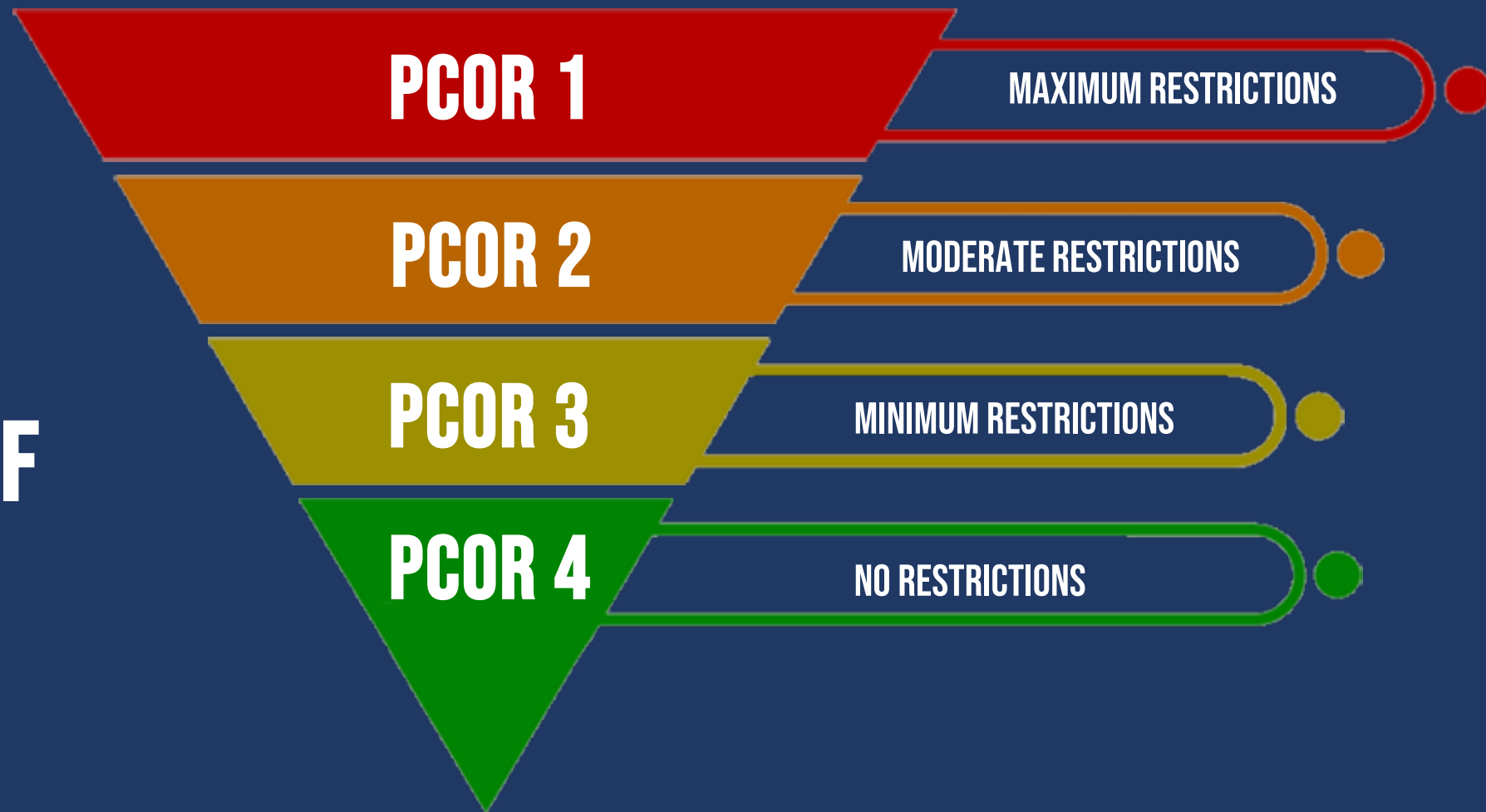
SELECT BUSINESS/NGO, GOVERNMENT, AND INDIVIDUAL ACTIVITIES AUTHORIZED.

HOW?

RESPONSIBILITIES OF BUSINESSES/NGOS, GOVERNMENT, AND INDIVIDUALS DURING EACH PHASE OF RE-OPENING.



PANDEMIC CONDITION OF READINESS





WHEN?

TRIGGERS TO INFORM A DECISION BASED ON MEDICAL DATA AND PUBLIC HEALTH PREPAREDNESS CAPABILITIES.



WHAT?

**SELECT BUSINESS/NGO, GOVERNMENT, AND INDIVIDUAL
ACTIVITIES AUTHORIZED.**



WHAT IS AUTHORIZED TO RE-OPEN ON A LIMITED BASIS DURING **PCOR 2?**

BUSINESSES/NON-GOVERNMENTAL ORGANIZATIONS*

BUSINESS/NGO ACTIVITIES TO BE AUTHORIZED UPON PCOR 2

DECLARATION:

- ALL ESSENTIAL BUSINESSES OPERATING IN PCOR 1
- RETAIL STORES
- REAL ESTATE AND AUTOMOTIVE SALES
- BEAUTY/HAIR/NAIL SALONS & BARBERSHOPS
- FLORISTS
- SHOPPING CENTERS/MALLS
- ELECTIVE MEDICAL AND DENTAL PROCEDURES/TREATMENTS/THERAPIES
- OTHER PROFESSIONAL SERVICES NOT ALREADY CONSIDERED AN ESSENTIAL BUSINESS OPERATING IN PCOR 1

BUSINESS/NGO ACTIVITIES TO BE UNDER REVIEW IN PCOR LEVELS 2 AND BEYOND:

- RESTAURANTS (SIT DOWN)
- GYMS
- SPAS
- BARS/CLUBS
- OUTDOOR SPORTS ACTIVITIES (I.E. GOLF COURSES, TENNIS COURTS, SWIMMING POOLS, BASEBALL FIELDS, ETC.)
- GROUP TOURS/EVENTS
- BINGO HALLS
- OTHER ACTIVITIES NOT ALREADY AUTHORIZED AND NOT LISTED.

* ALL BUSINESSES AND NON-GOVERNMENTAL ORGANIZATIONS WILL BE OPERATING ON A LIMITED BASIS AND WILL REQUIRE ADJUSTED OPERATING GUIDELINES TO BE SUBMITTED BY INDUSTRY REPRESENTATIVES TO THE DPHSS PRIOR TO BUSINESS OPENING, BASED ON USDOL & OSHA GUIDANCE ON PREPARING WORKPLACES FOR COVID-19 AS WELL AS INDUSTRY BEST PRACTICES. LIMITED OCCUPANCY RATE WILL BE ESTABLISHED. BUSINESS/NGO ACTIVITIES NOT IDENTIFIED IN THIS SLIDE MAY BE COVERED IN A FUTURE DPHSS ADVISORY.



WHAT IS AUTHORIZED TO RE-OPEN ON A LIMITED BASIS DURING **PCOR 2?**

GOVERNMENT SERVICES*

GOVERNMENT CUSTOMER-FOCUSED SERVICES OPENED ON A LIMITED BASIS:

- ALL GOVERNMENT SERVICES OPERATING IN PCOR 1
- DEPARTMENT OF REVENUE AND TAXATION
 - TAXPAYER SERVICES DIVISION
 - REAL PROPERTY TAX DIVISION
 - DRIVER'S LICENSE AND MOTOR VEHICLE REGISTRATION BRANCHES
 - BUSINESS LICENSE BRANCH
 - INSURANCE AND BANKING DIVISION
- DEPARTMENT OF PUBLIC WORKS
 - BUILDING/OCCUPANCY PERMIT PROCESSING AND INSPECTIONS
- DEPARTMENT OF LAND MANAGEMENT
 - RECORDING AND REAL ESTATE RELATED SERVICES AND OTHER SERVICES RELATED TO THE PERMITTING PROCESS
- DEPARTMENT OF ADMINISTRATION
 - OPERATIONS

- GUAM DEPARTMENT OF LABOR
 - PANDEMIC UNEMPLOYMENT ASSISTANCE PROGRAM
 - ALL REGULATORY-RELATED SERVICES
- DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
 - HEALTH AND SANITARY LICENSES AND CERTIFICATES
- DEPARTMENT OF PARKS AND RECREATION, HISTORIC RESOURCES DIVISION
- GUAM ENVIRONMENTAL PROTECTION AGENCY
- GUAM POLICE DEPARTMENT, RECORDS DIVISION
- DEPARTMENT OF AGRICULTURE
- GUAM HOUSING AND URBAN RENEWAL AUTHORITY
 - HOUSING ASSISTANCE PROGRAMS
- OFFICE OF VETERANS AFFAIRS
- GUAM ELECTION COMMISSION
- MAYORS' COUNCIL OF GUAM

K-12 SCHOOLS AND HIGHER EDUCATION INSTITUTIONS REMAIN CLOSED



HOW?

RESPONSIBILITIES OF BUSINESSES/NGOS, GOVERNMENT, AND INDIVIDUALS DURING EACH PHASE OF RE-OPENING.



RESPONSIBILITIES DURING RE-OPENING (USE TIME DURING PCOR 1 TO BEGIN PLANNING)

PCOR 2

BUSINESSES/NGOS

GOVERNMENT

INDIVIDUALS

FACE MASKS* AND SOCIAL DISTANCING ARE REQUIRED AT ALL TIMES, AND SPECIAL ACCOMMODATIONS SHOULD BE MADE FOR VULNERABLE INDIVIDUALS.

MINIMUM PANDEMIC WORKPLACE OPERATIONAL REQUIREMENTS SHOULD BE MET

ADJUSTED OPERATING GUIDELINES TO BE SUBMITTED BY INDUSTRY REPRESENTATIVES TO THE DPHSS PRIOR TO BUSINESS OPENING, BASED ON USDOL & OSHA GUIDANCE ON PREPARING WORKPLACES FOR COVID-19 AS WELL AS INDUSTRY BEST PRACTICES.

LIMITED OCCUPANCY RATE WILL BE ESTABLISHED.

CERTAIN PUBLIC GATHERINGS OR CONGREGATIONS FOR SPECIFIC PURPOSES WILL CONTINUE TO BE PROHIBITED.

TO LOWER THE RISK OF SPREAD OF COVID-19, CUSTOMER-FOCUSED AND COMMERCE-RELATED SERVICES AND ACTIVITIES MUST BE ADJUSTED TO INCORPORATE:

1. SOCIAL DISTANCING MANDATES
2. PHYSICAL WORKSPACE MODIFICATIONS
3. TRAINING OF EMPLOYEES ON UPDATED POLICIES AND PROTOCOLS
4. OTHER ACTIONS DEEMED NECESSARY BY EACH AGENCY.

CONTINUE PRACTICING GOOD HYGIENE (I.E. WASH YOUR HANDS WITH SOAP AND WATER OR USE HAND SANITIZER, AVOID TOUCHING YOUR FACE, SNEEZE OR COUGH INTO A TISSUE OR INSIDE YOUR ELBOW, DISINFECT FREQUENTLY USED ITEMS AND SURFACES AS MUCH AS POSSIBLE.

PEOPLE WHO ARE SICK SHOULD STAY HOME AND/OR CONTACT AND FOLLOW THE ADVICE OF YOUR MEDICAL PROVIDER.

* CONTINUE TO ADHERE U.S. CENTERS FOR DISEASE CONTROL AND PREVENTION GUIDANCE, PARTICULARLY WITH RESPECT TO FACE COVERINGS.



MINIMUM PANDEMIC WORKPLACE OPERATIONAL REQUIREMENTS*

1. MANDATE THE WEARING OF FACE MASKS

How many people wear it?
(% adherence)

Everybody is wearing a mask

100

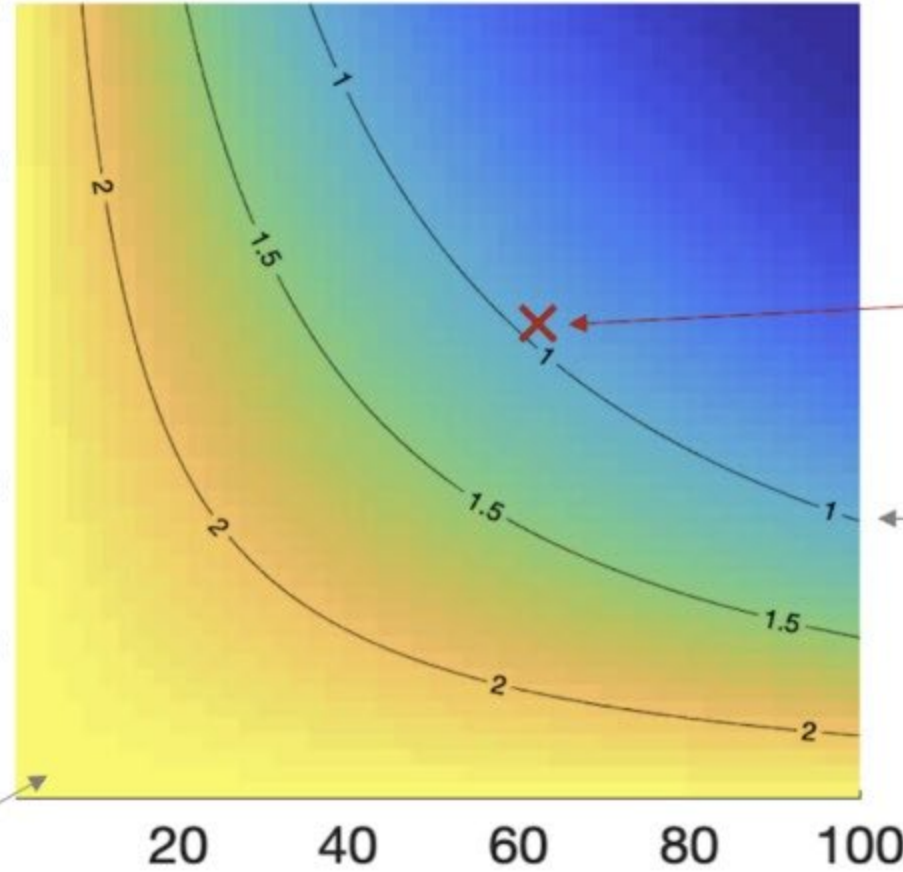
80

60

40

20

Nobody is wearing a mask



The color represents the transmission rate R . More yellow means it doesn't change. More blue means it's close to zero.

"If 60% of people wear masks that are 60% effective, that's enough to control the epidemic."

Beyond this black line ($R=1$), the epidemic is controlled

How good is the mask?
(% efficacy)

Without anything, the transmission rate is the same (here, assumes $R_0=2.4$)

The mask is awesome! It catches nearly everything.

Source: Tomas Pueyo analysis, "Calibrated Intervention and Containment of the COVID-19 Pandemic", Liang Tian et. al., <https://arxiv.org/pdf/2003.07353.pdf>



MINIMUM PANDEMIC WORKPLACE OPERATIONAL REQUIREMENTS* *CONTINUED*

1. MANDATE THE WEARING OF FACE MASKS

2. DEVELOP AND COMMUNICATE SOCIAL DISTANCING POLICIES

- SHOULD HELP PROTECT EMPLOYEES (AS WELL AS THOSE WHO FEAR RETURNING TO WORK) AND CUSTOMERS
- CONSIDER PHYSICAL WORKSPACE MODIFICATIONS
- CONSIDER DISPLAYING MARKINGS OR SIGNS AS REMINDERS FOR EMPLOYEES AND CUSTOMERS
- CONSIDER CREATING A SAFETY COMMUNICATION POLICY FOR RETURNING EMPLOYEES AND CUSTOMERS
- **CONSIDER DEDICATED, IN-STORE HOURS FOR VULNERABLE OR AT-RISK INDIVIDUALS**
- CONSIDER WAYS OF REDUCING THE NUMBER OF EMPLOYEES PRESENT AT THE WORKPLACE (I.E. STAGGERED SHIFTS, ALTERNATING TEAMS, AND/OR CONTINUED TELEWORK).

3. LIMIT IN-PERSON INTERACTIONS AND PHYSICAL CONTACT

- FEWER IN-PERSON MEETINGS
- INSTRUCTING EMPLOYEES NOT TO USE OTHER EMPLOYEES' WORKSPACES/EQUIPMENT
- SETTING STAGGERED OR SPACED LUNCH/BREAK SCHEDULES
- WAITING AREA SEATING SHOULD MEET SOCIAL DISTANCING REQUIREMENTS

4. TRAIN EMPLOYEES ON SOCIAL DISTANCING POLICIES AND PROTOCOLS

- MANAGERS/SUPERVISORS MAY NEED ADDITIONAL TRAINING TO UNDERSTAND THEIR RESPONSIBILITIES FOR ENFORCING POLICIES
- INDIVIDUALS SHOULD BE DESIGNATED AS RESPONSIBLE CONTACTS FOR OVERSEEING AND ENSURING IMPLEMENTATION
- CONSIDER HOW TO TRACK COMPLIANCE AND CONSISTENTLY DISCIPLINE EMPLOYEES FOR FAILURE TO FOLLOW PROTOCOLS



MINIMUM PANDEMIC WORKPLACE OPERATIONAL REQUIREMENTS* *CONTINUED*

5. IMPLEMENT REGULAR SCREENING PROTOCOLS FOR EMPLOYEES, CUSTOMERS/CLIENTS, OR OTHER WORKPLACE VISITORS

- CONSIDER TRAINING PERSONNEL ON HOW TO APPROPRIATELY CONDUCT SCREENING TO INCLUDE TEMPERATURE SCREENS OR OTHER SYMPTOM CHECKS
- CONSIDER WHETHER THEY WILL REQUIRE PERSONAL PROTECTIVE EQUIPMENT (PPE)
- **SEND ANY EMPLOYEES WHO ARE EXHIBITING FLU-LIKE SYMPTOMS HOME**

6. ASSESS SANITARY WORKPLACE CONDITIONS AND POLICIES

- CONSIDER ADDITIONAL CLEANING AND DISINFECTING POLICIES SUCH AS:
 - EXTRA CLEANING AND DISINFECTING OF EMPLOYEE COMMON USE AREAS AND ITEMS HANDLED BY CUSTOMERS
 - DISINFECTING SEATS AND OTHER CONTACT SURFACES BETWEEN USE BY CUSTOMERS
 - MAKING CLEANING SUPPLIES/HAND SANITIZER AVAILABLE TO EMPLOYEES AND CUSTOMERS
 - PROVIDING AND REQUIRING HAND WASHING AND/OR GEL HAND SANITIZERS TO EMPLOYEES AND CUSTOMERS PRIOR TO ENTERING THE WORKPLACE
- ANALYZE INFRASTRUCTURE (I.E. AIR CONDITIONING, AIRFLOW SYSTEM, ETC.) FOR MAXIMUM SANITARY CONDITIONS
- DISINFECT AND CLEAN BATHROOMS ON A PERIODIC BASIS DURING DAY



HOW IS PCOR 2 DECLARED?

- EXECUTIVE ORDER 2020-11 EXTENDED THE PUBLIC HEALTH EMERGENCY AND ESTABLISHED THE PANDEMIC CONDITIONS OF READINESS SYSTEM
 - EXTENDED ALL THE RESTRICTIONS
- MEDICAL DATA AND PUBLIC HEALTH PREPAREDNESS TRIGGERS TO INFORM A DECISION BY THE GOVERNOR ARE DETERMINED TO HAVE BEEN MET
- AN EXECUTIVE ORDER MUST BE PROMULGATED BY THE GOVERNOR OF GUAM WHICH WILL SET OUT THE DETAILS OF SUCH DECLARATION TO GRADUALLY LIFT RESTRICTIONS IN LINE WITH THE PCOR SYSTEM
 - OCCUPANCY RATE FOR RE-OPENING IN PCOR 2 WILL BE ESTABLISHED
 - DPHSS GUIDANCE MEMO RELATED TO THE AUTHORIZATION FOR CERTAIN BUSINESS/NGO ACTIVITIES TO BE EFFECTIVE
- FLEXIBILITY IN THE DETERMINATION OF AUTHORIZED BUSINESS/NGO ACTIVITIES DURING PCOR 2.



WHEN IS PCOR 2 EXPECTED TO BE ANNOUNCED/DECLARED?

- ANNOUNCEMENT FOR THE POTENTIAL TO MOVE TO PCOR 2 WAS DONE ON MAY 6, 2020 BY GOVERNOR LEON GUERRERO**
 - **THIS WAS DEPENDENT ON CONTINUED MONITORING OF MEDICAL DATA AND PUBLIC HEALTH PREPAREDNESS STANDARDS**
- DECLARATION (EFFECTIVE DATE) WAS MENTIONED TO BE ON MONDAY, MAY 11, 2020 SUBJECT TO THE AFOREMENTIONED MEDICAL DATA AND PUBLIC HEALTH PREPAREDNESS CRITERIA**



**FOR ANY INQUIRIES RELATED TO THE OPENING OF
BUSINESSES/NON-GOVERNMENTAL ORGANIZATIONS:**

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WEBSITE: WWW.INVESTGUAM.COM/ROADTORECOVERY

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WEBSITE: WWW.GUAMCHAMBER.COM.GU

GUAM WOMEN'S CHAMBER OF COMMERCE:

TEL: 671-487-7022

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GOVERNOR LOURDES A. LEON GUERRERO

LIEUTENANT GOVERNOR JOSHUA F. TENORIO

GUAM RECOVERY PANEL OF ADVISORS:

ORGANIZATIONAL AFFILIATIONS ARE PROVIDED FOR THE PURPOSES OF MEMBER IDENTIFICATION, NOT AS INDICATIONS OF INSTITUTIONAL ENDORSEMENT OF THE CHÅLAN PARA HINEMLO' GUIDELINES.

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